

Cannot send SMS/Text messages

To send a text message you must dial: + country code number

You cannot dial 00 country code - **This will not work !**

Nokia – press the * button twice

Motorola – Press and hold the 0

If this still does not work

Go in to your phone menu and look for SMS sending profile (normally found in messages)

Make sure the sms/text message sending profile number is +39335884000002

It should be default or profile 1.

iPhone

Step 1 - Checking what number is set as your SMS service centre number

Launch your iPhone keypad and type *#5005*7672# Press Call

You will get a response that tells you the number that has been set as your SMS service Centre number. In all probability, that number is missing or is wrong.

Step 2 - Erasing the incorrect SMS service centre number

On your iPhone keypad, type ##5005*7672# Press Call

You will get a response that tells you that the service centre has no address or something to That effect. It means it has been erased.

Step 3 - Setting the correct the SMS service centre number

On your iPhone keypad, type **5005*7672***+39335884000002**# Press Call

You should get a response telling you the number has been set. If the response says No Address, you can use Step 1 to check the number.